SD Card Factory Reset Guide - LM Security

1. **Turn off the device.**
2. **Remove the microSD card from the unit and plug it into your computer.** You can use a microSD card reader or, if your computer has a built-in slot, insert it there.
3. On your computer, go to https://libertymonitors.com/recovery_device.zip to download the reset file.
4. **Once the file is downloaded, open your computer's Downloads folder.**
5. **Open the recovery_device.zip** and right click the recovery_device.txt file and choose "Copy" (may say "Copy files to clipboard")
6. **Open your microSD card folder.** It might appear as "USB Drive" or "Removable Disk" in your file explorer.
7. **Right-click inside the microSD card folder and select "Paste."**
    a. Do not "Paste" the file into any folders.
8. **Make sure the file recovery_device.txt is now visible on the microSD card.**
9. **Safely eject the microSD card from your computer and plug it back into the device.**
10. **Turn the device back on.**
    a. Within about 5 minutes, the device should factory reset and when you open the LM Security app it will ask you to add a new device (which will be the camera you just factory reset).
    b. Your device is now factory reset. You'll need to reconfigure it to Wi-Fi and set up your recording preferences again.
11. **After the device has been reset, please take the microSD card back out of the device and delete the recovery_device.txt file. If you do not do this, if you ever reboot the device (or if power goes out, etc) and the file is still on there, when it turns back on it will cause another factory reset to happen and you will have to add it back into the LM Security app and pair it to Wi-Fi again.**